**A Two - Decade Review of E-Government Development Index (EGDI) – A Case Study of United Nations’ E-Government Surveys**

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**ABSTRACT**

E-Government Development Index (EGDI) has been used to evaluate the performance of all countries that are under the United Nations (UN). This started since the year 2001 by the United Nations’ Department for Economic and Social Affairs (UN-DESA). There are several research on E-Government that used the EGDI as a focal point for their investigations, analysis, and findings. However, there is no research that encompasses all the surveys that were carried out within the two decades of the United Nations E-Government Surveys. This makes it difficult to have an overall picture of performance of countries and regions within the period. This research provides comprehensive review of the EGDI for the past two decades, as well as provision of overall ranking of countries and regions within the period under review. Major contributions of the research are its ability to identify those countries that have never fall below the global average EGDI and those countries that have never perform above the global average EGDI. This will give researchers an insight on which country(ies) to focus their research on, depending on whether their target is high or low performing country(ies) in terms of EGDI.

**Keywords**: E-Government Development Index, Evaluation, United Nations