**AVIATION ENGLISH COMMUNICATION IN EMPHASIZING PROFICIENCY AMONG THE AIRCRAFT MAINTENANCE STUDENTS OF PBS**

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***ABSTRACT***

English language communication skills for pilots and air traffic controllers is called Aviation English and has been specifically designed to help pilots and air traffic controllers achieve and maintain operational level 4 as outlined by the International Civil Aviation Organisation (ICAO). Aviation English is an off-the-shelf teaching solution that will help students overcome non-routine communication challenges with confidence where mastering it is seen as crucial and leads to safety of the aviation industry as well. Politeknik Banting Selangor serves the purpose of having Aviation English Communication taught in the institution as to cater to their Diploma in Aircraft Maintenance Engineering undergraduates. As an effort to enhance their knowledge, proficiency and skills a workshop was conducted as to enhance, improve and familiarize using real time terms. The Feedback Analysis Form constructed by the Training and Further Education Unit, Department of Polytechnic Education was used as the measurement in coming up with the mixed-method study to elicit the emphasizing factor on the proficiency among these undergraduates using Aviation English Communication. Having met constraints during the Movement Control Order (MCO) the workshop was conducted online which was participated by Seventeen (17) undergraduate students from the Aircraft Maintenance Department. The study shows attempts of the undergraduates to improve and having more workshops to enhance their proficiency in using proper communication skills especially the Aviation English. The impact of having the workshop provided the undergraduates the real-time platform experience and knowledge which from the aviation industry itself.

(**Keywords:** Aviation English communication, communication skills, aircraft maintenance, safety, aviation industry)